

SMCCCD Stopped Out Student Survey Results

June 8, 2021

SMCCCD College PRIE Offices

Who was surveyed?

- Students enrolled in Fall 2019 and Spring 2020 who did not re-enroll during the 2020- 2021 academic year.
- Approximately 11,000 former students contacted
 - Email and text messaging was used to contact students
- 824 completed surveys
 - Females were more likely to respond
 - Asian and White non-Hispanic students were more likely to respond
 - Hispanic students were less likely to respond

We've noticed you have not re-enrolled at the San Mateo County Community Colleges (Cañada, CSM, or Skyline) during the COVID pandemic. Could you please share your reasons for not returning?

Selection	Count
I had to prioritize my job/work	196
I prefer not to enroll in online classes	190
Other	172
I am attending college elsewhere	135
I needed to prioritize my care for children/family	101
I am taking a break from school for now	95
I needed to focus on my mental health/wellness	81
I could not (and cannot) afford to attend right now	81
I moved out of the area	80
I needed to focus on my physical health/wellness	55
I do not have a quiet place to study	47
I did not feel supported while I was enrolled	40
My Wifi and internet access are unreliable	29
I could not find a program	27

If you had both face-to-face and online/virtual options for all of the classes you might want to take, would you re-enroll at an SMCCCD College this fall?

Selection	Count	Percent
No	173	21%
Not sure	219	27%
Yes	420	52%

If you had both face-to-face and online/virtual options for all of the classes you might want to take, what are the three biggest obstacles to your re-enrolling at the SMCCCD Colleges next fall?

Selection	Count
I need to prioritize my job/work	134
I moved out of the area	100
Other	86
The course(s) I need are not offered at the time(s) I need them	79
I need to focus on my mental health/wellness	66
I cannot find a program of study that interests me	64
I need to prioritize my care for children/family	55
I need to focus on my physical health/wellness	52
I cannot afford to attend college right now	51

What are the top 3 things the San Mateo Colleges could do to support your return to college in the future?

Selection	Count
More scheduling options: getting the courses I want when I want them	328
Financial Support	323
Help choosing courses programs etc.	203
Personal counseling	152
Help with registering for courses	146
Other	130
Transportation to/from campus	88
Support with technology	86
Support with accessing food and/or housing	82
Support with childcare	51