Changes since last Program Review	Analysis of Gaps	Plans to Address Opportunity Gaps
1. Students who are 19 years old or	Factors contributing to these	Our program submitted a request for a
less in age or 20-24 years of age	gaps could include preparation	tutor for our courses within the Learning
appear to have lower success rates	for asynchronous online courses	Center. We are also planning to work
in asynchronous online courses	compared to synchronous in-	with the library and programs including
compared to synchronous in-person	person or hybrid courses, or	EOPS, Promise, and Veterans Services to
or hybrid courses.	access to technology compared	identify students who may lack access to
	to older students.	computers or necessary software to
		ensure access before each semester
		begins.