

Communication Studies Center User Survey

Conducted Spring 2023 (n = 104)



1. Overall, how integral was the Communication Studies Center to your success in communication class??

	Count	Pct
Necessary	63	60.6
Somewhat necessary	35	33.7
Unnecessary	6	5.8
Number of Students	104	100.0

2. Was the Center available when you needed it??

	Count	Pct
Always	63	69.6
Most of the time	37	35.6
Sometimes	3	2.9
Rarely	1	1.0
Number of Students	104	100.0

3. How much did recording and viewing your rehearsal speeches help you improve your communication??

	Count	Pct
Very helpful	53	51.0
Somewhat helpful	45	43.0
Not helpful	6	6.0
Number of Students	104	100.0

4. Were the center instructors helpful during one-on-one tutoring??

	Count	Pct
Always	41	40.6
Most of the time	36	35.6
Sometimes	18	17.8
Rarely	6	5.9
Never	0	0.0
Number of Students	104	100.0

5. Based on your experience in the Communication Studies Resource Center this semester, please indicate the extent to which you have improved in the following:

I can...	N	Major Progress	Moderate Progress	Minor Progress	No Progress	N/A or Missing
a. express ideas and support them when I speak	103	42.7% (44)	42.7% (44)	8.7% (9)	1.0% (1)	5
b. adapt my speaking to be truthful while respecting others	102	40.2% (41)	42.2% (43)	11.8% (12)	1.0% (1)	5
c. comprehend, interpret, and analyze ideas I hear	101	38.6% (39)	44.6% (45)	10.9% (11)	1.0% (1)	5
d. listen to ideas and feelings of other(s)—the whole person—even if I disagree with him or her	103	38.8% (40)	45.6% (47)	8.7% (9)	0.0% (0)	7
e. communicate effectively in a group or team situation	102	50.0% (51)	32.4% (33)	12.8% (13)	0.0% (0)	5
f. work effectively with others of diverse backgrounds	103	48.5% (50)	38.8% (40)	5.8% (6)	1.0% (1)	6
g. acknowledge the value of diverse opinions and perspectives	103	49.1% (51)	33.0% (34)	8.7% (9)	1.0% (1)	8
h. use communication principles to make reasoned decisions	102	51.0% (52)	37.3% (38)	4.9% (5)	1.0% (1)	6

Note: Counts are listed in (parentheses).

6. Which activities or services in this Center helped you? (Please explain)

- I used the center primarily to work in groups for a communications class, and preparing for public speaking assignments. Through the environment it fosters and the community it serves, many of the people I have worked with I now count among my friends.
- Helped me communicate better in group work, not much in front of an entire class.
- The video recording rooms helped a lot with practicing my speeches.
- The checking in time of how much time I had in the service.
- It has helped me have a quiet place to work, but also rehearse my communication speeches.
- Feedback that was given to me about my speech.
- The group presentations were helpful in a way that you are able to really understand everyone's thoughts and ideas however at the same time it would be hard to really get to know someone and how they are as a person. I would prefer if we also did some partner work but just not once but several times. So that we can connect on a deeper level and know who are classmates better. Which is better when we go and present to the whole class.
- The center helped me with all lab activities required for my class. I was able to take advantage of the services provided by the center such as the recording room and the computers.
- Using the computers to help me with my communications class really helped because it gave me a quiet space to focus on my work.
- I think recording speeches definitely helped me out as I was able to look at what I can improve on. It's nice to be able to see and hear yourself presenting because it enables you to better see what can be improved.
- Working in smaller group such as, two people joining the recording room is a good way to start the communication class and gradually having it improved by doing larger group was a great start. I would like for the staff instructor to be more welcomed and warming since, most of the time people come and go but having someone to say, "hello" does make a difference.

- Recording presentations and studying for assignments and projects. The environment encourages productivity.
- I honestly wouldn't use it if it wasn't required for class. I feel like it's for people that don't have a place to get their work done or don't have computers.
- Recording studios helped me the most because much of the communications projects required us to record our presentations.
- Recording Rooms were exceedingly helpful.
- The recording booth & the little chairs with the arm rest to set my laptop there.
- It was a place where my groups could meet to work on projects together, it served mainly as a location for study.
- In my class, I only need to record myself in one of the rooms rather than just using my phone or laptop. It isn't really helpful for me but for people who might not have anything else.
- With recording our speeches.
- The recording room helped me practice.
- Being able to practice our speeches was really helpful so that we could make sure we are on the same page.
- I only went there twice this semester.
- The learning center service was very helpful when I needed it.
- The self-evaluation was helpful and getting to see myself speak gave me a good idea of what I needed to work on.
- Recording speeches.
- Mainly the speech demonstrations and the speaking exercises helped out a lot.
- Homework assignments.
- The service center helped with printing papers very nice and helpful and directing how to find the class on the computer for video assignments, very helpful and the staff there is very nice and glad they can help us to succeed communication class.
- The group speeches that we worked on.
- A speech recording was very helpful for me.
- The conference room to record speeches.
- Being able to present with our groups and give each other feedback was a really helpful skill that I picked up at the comm center
- It helped me record presentations for the public speaking class.
- The computers and recording rooms.
- The communication study center was a go-to space for my general tasks involved with the course work. Candidly, I wish I had more classmates that were engaged in group study sessions but I feel like everyone tends to study alone.
- The recording and availability of rooms in the center really helped in my communications class.
- Understand the visual aspect of myself when presenting, how I can improve on my speech skills.
- The activities were our speeches we did with our objects we brought to class helped me a lot with how to explain what it meant to us and its importance. I had trouble doing that in the past with my own personal experience.
- Being able to go into small rooms and work with classmates on class work.
- I went in there to work on homework and practice speeches.
- I only went to the center two or three times. When I went the people were very helpful and it was easy to find.
- Speech rooms for group speeches and individual speeches.
- The camera rooms so we can rehearse speeches.
- Activities if fast prep work speech assignments in class. Helped in working in groups on last minute. Also analyzing speeches to see what a good and bad speaker does.
- The practice speeches were very helpful.
- Power hour helped a lot.

- The individual recording rooms helped, and also having it be a quiet area to work in.
- Talking to the instructors have helped me so much.
- To help me practice in the tv and record myself when I need it.
- Group projects.
- The instructors were good about helping me figure out the technology to view my work.
- The recording booth.
- Video rehearsing.
- To do anything with Canvas for homework studies to work the assignments by grades up.
- The computers and the quite window seal rooms.
- The recording booths and computers.
- Video recording was what I mainly did.
- The available helping hand at the desk, literally a couple steps away.
- I think going in to record and really rehearsing my words before a speech was really helpful.
- I think presenting in front of the class really helped me gain some confidence!
- The study rooms to practice with my group.
- Having access to the different recording/study rooms allowed me to have a better group dynamic, especially because it was in a productive space.
- Practicing before the presentation to see how we would work when the day comes.
- Helped Us record our Labs that we needed to finish quickly.
- College Center people.
- The comm lab and the teachers that are there to help out with any questions.
- Rehearsal for our project and just having a quiet place to be at.
- The people have helped me the most in it.
- Group activities, I learned how to work better with partners.
- The lectures in class. I learned a lot and gained new knowledge by paying attention.
- Being able to use the computers was helpful.
- The rooms where you are able to present.
- The recording center definitely helped. It was a way to watch back your progress in speaking.
- I mainly use the space to study and complete my speech recordings overall very helpful
- Record myself and rewatch.
- Definitely practicing my in-class speeches in the Comm Lab beforehand really helped me. It served as a way to observe myself and see where I can improve in terms of my delivery, tone, body movement, and more!
- The room for recording was very helpful. All the professors and people working in there were also very helpful.