

# Green California Community College Summit

Don't Be Stopped by "Analysis Paralysis" - Get it Done.

**Managing Large Scale Multi-Campus Construction** 

October 11, 2010

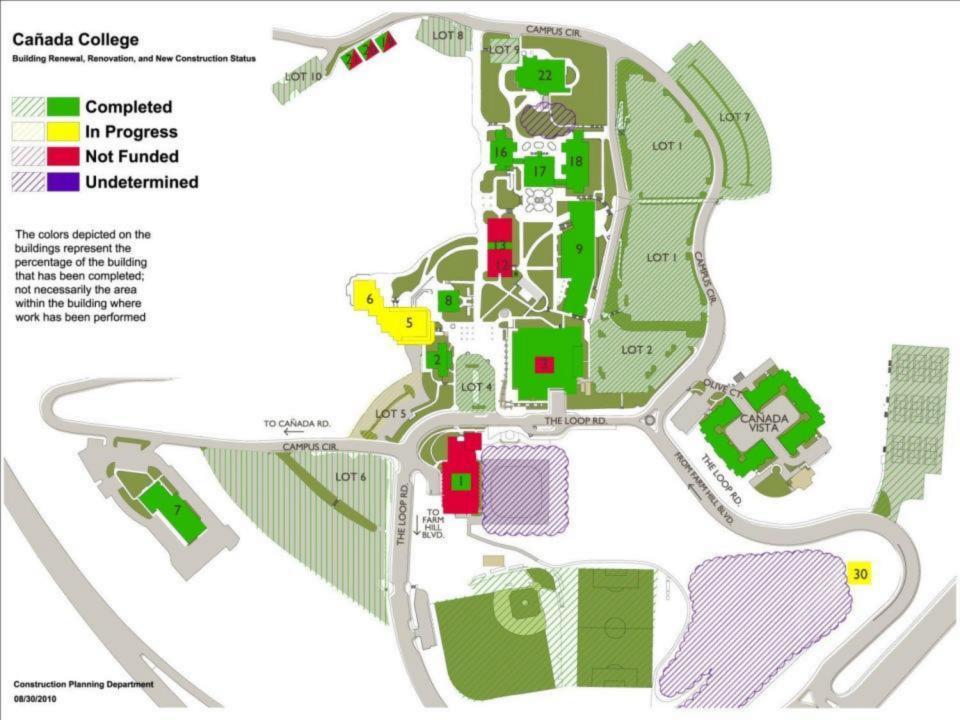
## Outline

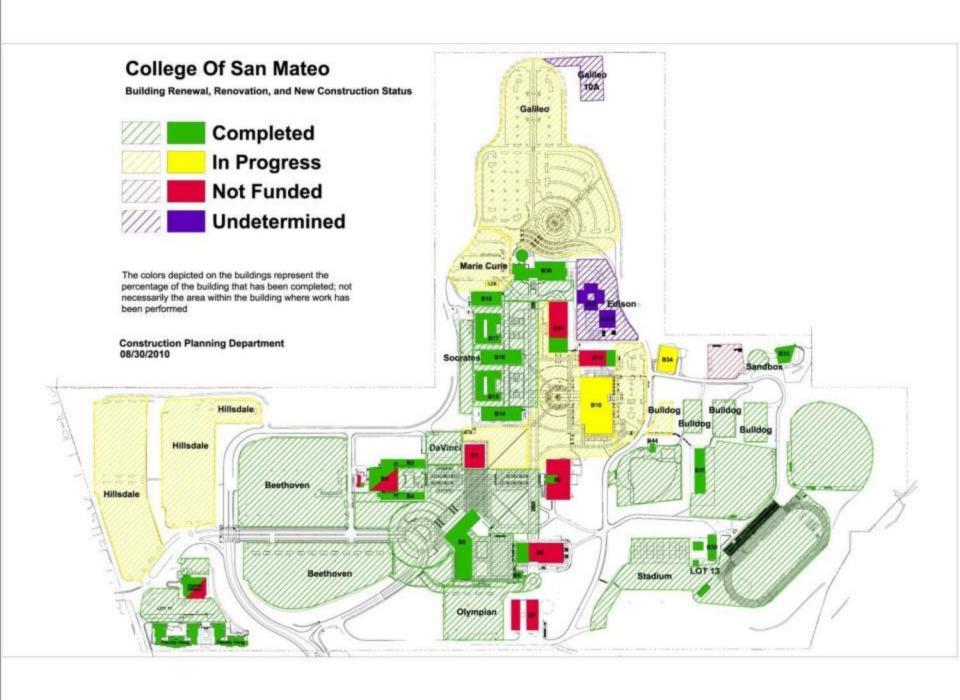
- District Demographics
- District/College Wide Planning
- Design Considerations
- Capital Construction Considerations
- New Technologies and Hidden Impacts
- Project Pitfalls
- Keys to Success

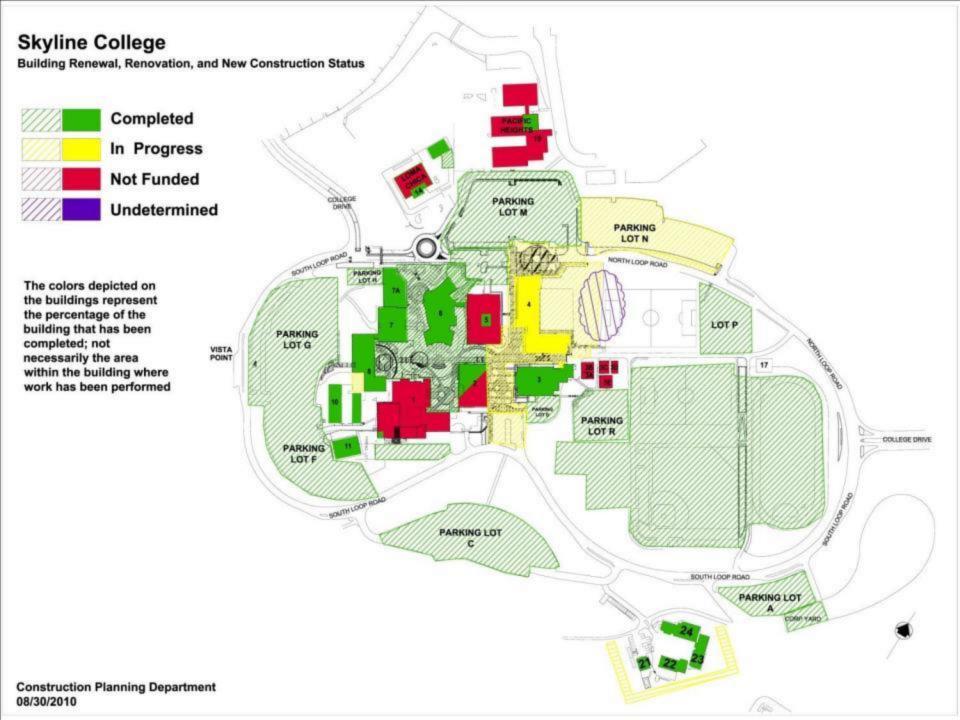
## San Mateo County Community College District

- Three Campuses (1.4M GSF / 346 Acres)
  - Cañada College Redwood City 1968
  - Skyline College San Bruno 1969
  - College of San Mateo San Mateo 1963
  - District Office San Mateo 1978
- 25,000 Students / 1,000 Staff / Adjuncts
- Capital Improvement Program
  - Multiple Funding Sources
    - Measure C \$207 Million (2001)
    - Measure A \$468 Million (2006)
    - State / Local Resources \$75 Million\*

<sup>\* \$20</sup>M Lehman Brothers / \$54M State







# District/College Wide Planning

"The Plan is Nothing and Planning is Everything." Who is involved?

- Board of Trustees
  - Is it Legal?
- Chancellor/College President
  - Where is the Common Sense?
- Budget Officers (First time vs. On-going)
  - We Don't have the \$\$
- Facility Managers (Life Cycle Cost)
  - We Don't have the time
- Design Team
  - It's per Code and Not Best Practice
- Contractors
  - It will kill our schedule
- Users (Faculty, Staff, Students & Community)
  - We've never done it that way

## District/College Wide Planning

"The Organization that Fails to Plan, Plans to Fail."
Affecting Factors & Challenges

- Funding Pressures
- Aging Facilities and Infrastructure
- Year Round Operation
- Environmental Laws
- Changing Roles of Utility & Energy Management
- New Digital Systems
- Changing Role of Trustees
- Internet and use of other technologies

# District/College Wide Planning

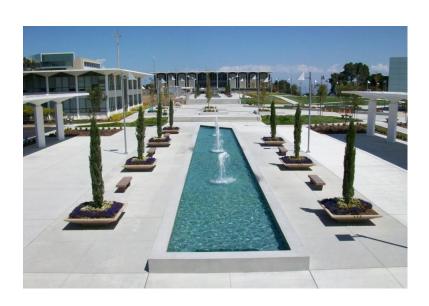
Whole Facility Infrastructure Approach: Out of Sight - Out of Mind

- Water
  - Potable Water
  - Non-Potable Water
  - Irrigation
  - Fire Protection
- Drainage
  - Sanitary Sewer
  - Storm Drain
  - Rain Water Collection
- Electrical
  - Electrical Distribution
  - Emergency Power
  - Exterior Lighting

- HVAC
  - Chilled Water
  - Steam
  - High Temperature Hot Water
  - Natural Gas
  - Instrument or Control Air
- Information
  - Telephone
  - Fire Alarm
  - Security
  - Cable/Satellite TV
  - Video
  - LAN

# District/College Wide Planning Energy & Utilities: Poor Job of Telling the Story

- Usage Trends & Consumption (Gas, Electrical, Water, Waste)
- Aging Facilities & Physical Plant
- Chilled Water Systems (Closed Loop)
- HHW System (Closed Loop)
- Commissioning
- New Systems (Relatively)
  - Geothermal Storage
  - Evaporative Cooling
  - Photovoltaic
  - · Co-Generation
  - · Energy Wheels
  - Ice Storage
- Automation/ Building Management System (BMS)



# Design Considerations DSA Buy In Approach - Forward Thinking

- Schedule early and appropriate meetings
- Include District (Owner) Participation
- Establish a contact person at DSA
- Establish firm agreed upon DSA submittal dates
- Involve structural engineer and other key consultants
- Require attendance of designated plan checker
- Follow requested procedure and information for submittals
- Document Meetings and agreed upon discussions with attendees
- Do not commit to what you can't deliver

Plan Reviews - Have your fingerprints on what counts

- Why
  - Insures Campus Standards are Followed
  - Confirm/Challenge Design
  - Code Review
  - Model Situation with Standards
- Benefits
  - Includes Stakeholders
  - Insures Quality
  - Establishes Expectations
  - Verify Design Intent



#### Digital Tools - The Age of Zeros and Ones

- Web
  - Electronic Bids/Addenda/Posting
- Project Specific Website
- Plan Rooms
- File Viewing & Sharing
- Project Management Software
- Online Prequalification
  - GCs / A&Es



Facility Managers/M&O Staff - Need to be engaged

- Programming
- Plan Reviews
- Building Systems
  - HVAC
  - Electrical
  - Plumbing
  - Flooring
  - ITS
- Submittal Reviews
- Systems Life Cycle Cost Analysis
- New Technologies



## Designers: Ten Deadly Sins

- 1. Team Changes
- 2. Multiple Contacts
- 3. Schedule Delays
- 4. Over Design
- 5. Lack of Field Verification
- 6. Low Quality Documents
- 7. Slow Response
- 8. Slow Reviews
- 9. Weak Leadership
- 10. CLOSE OUT



#### A&E Consultants - Let's Get Passionate about what we do

- BIM (Design Construction M&O)
- Sustainability/LEED
- Dotted Line
- Discipline Coordination (Subs)
- Document Reviews
- Reimbursables
- Permitting Authority Coordination
  - Local Agencies
  - DSA
  - Fire Marshall
  - CEQA
- Additional Fees/Add Services



#### Administration - Move the Paper

- Procurement
  - Contracts/POs/REQs/Approvals
- Financial Management
- Contract Management
- Consultant Management Multiple A&Es
- Contractor Management Multiple GCs/Subs
- Document Controls
- Owner Controlled Insurance Program (OCIP)
- A&E Prequalification
- Contractor Prequalification
- Project Labor Agreement



## Never Ending Coordination - Great Communicator

- Multiple Contractors / Designers / Schedules Coordination
- Inter-Agency Coordination (DOF/CCCO/DSA/State & Local Fire Marshals/Water Board)
- Communications (Different Constituencies)
  - Campus Community
  - Design & Construction Community
  - State & Local Entities



"Good to Great requires transcending the curse of competence." Nuances/Distractors

- Parking
- Road and Pedestrian Path Closures / Detours
- Traffic
- Dirt and Dust
- Noise (Mitigations)
- Interruptions in heat, power, water, data
  - Scheduled and Unscheduled
- General Inconvenience
- Safety



"Confront the most brutal facts of your current reality." Schedule - Bold Hairy Audacious Goal (BHAG)

- Project Schedule
  - Look Ahead Milestone Schedule/Critical Path
- Ambitious vs. Conservative
  - Fast-track
  - Normal Schedule
- Academic Calendar
  - Start of Classes
  - Spring Break
  - Finals
  - Commencement
  - Special Events
- End User Wild Card



## Owner Requirements - Think Ahead

- Pre-Construction
  - Surplus/Salvage Process
  - Recycling
  - Hazmat Removal
  - Rodent Control
- Pre-Turnover
  - Systems Commissioning
  - IEQ Testing
  - FF&E
  - IT
  - Specialty Equipment



## College Decision Making Process

- Fixed Schedule
- Shared Governance
- Sense of Urgency or Lack thereof
- Program Changes
- Indecision
- Budget for the Known and Unknown
  - Unforeseen Conditions
  - New Administration/Faculty
  - New Programs



# New Technologies and Hidden Impact

#### Go into it with eyes wide open

- Digital Systems
  - Building Management Systems
  - Access Controls/Video Monitoring Systems (ACAMS)
  - Fire Alarm System
  - Work Order Management System
- Maintenance Agreement and Warranties
- Co-Generation
- Evaporative Cooling
- Sustainable Products
- Resilient Flooring
- Furniture, Fixtures & Equipment Warranties/Life Cycle
- Computer / Projector / Printer Life Cycle (3 years)
- Staffing
  - Shortage
  - Training of New Systems and Technologies
  - Engineer Vs. Technician

# Project Pitfalls

### Perfection is the Enemy of Progress

- Its not all in the Contract (Black & White or Grey)
- Lack of Empowerment Micromanagement
- Delegation Error
- Micro vs. Macro (Don't Fixate on Irrelevant Details)
- Over Analytics Resulting in Analysis Paralysis
- Standard Operating Procedures vs. Flexibility
- Project Management vs. People Management

# Keys to Success

## "The wisest mind has something yet to learn."

- Leadership Don't be Afraid to Delegate
- Communication Protocols Can't Communicate Enough
- Motivation Take Charge
- Knowledge Share the Wealth
- Be Cognizant of Campus Growth or Decline
- Beware of Slick Presentations
- Beware of Quick Pay Back Schemes
- Be Clear & Articulate
  - Project Goals
  - Program
  - Design Parameters
  - Campus Standards
  - Specifications
- Difficult Choices (Not Enough Funding)
- Managing Expectations (Can't Get It All)
- Don't be Stopped by Analysis Paralysis. Get it Done!

## Question & Answer

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