

## Department of Public Safety (DPS), Emergency Management and Office of Educational Services and Planning (OESP) Survey

1. At which campus do you work? \*

2. What is your role on campus (choose one)? \*

3. Do you work full-time or part-time? \*

4. In what building is your office or primary workspace? \*

5. If you teach, in which building is your primary classroom? \*

6. The following statements refer to the Office of Educational Services & Planning (OESP). Please rate the following statements about (OESP)

*The OESP provides overall coordination in the planning, development and implementation of the instructional and student support programs of the District including the areas of research, accreditation, strategic planning, workforce and economic development, and educational technology. The Vice Chancellor also acts as a liaison between the district and the colleges in matters relating to educational services and accreditation and chairs or co-chairs the Educational Services Council, the District Strategic Planning Committee, the District Instructional Technology Committee, the Distance Education Advisory Committee, and the District Decision Support Services & Work Advisory Group, among others.*

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
OESP facilitates collaborative relationships among constituents throughout the District and/or between the colleges and the District.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OESP facilitates collaborative partnerships with external constituents (Workforce Investment Board, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OESP staff are professional and respectful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OESP staff are knowledgeable and can respond to my inquiries/requests.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OESP administrators are available to respond to questions and concerns in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance I received from OESP was useful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OESP provides online access to					

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
services I need (for example: enrollment data, district fact book, Online Education Initiative, etc.).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information provided by OESP is accurate and timely.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Strategic Plan adequately addresses the District/College priorities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strategic Plan discussions were collegial and differing opinions were respected.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strategic Plan decisions were made through participatory governance processes and communicated to affected constituents.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internal and external constituents had an opportunity to provide input on the Strategic Plan.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with OESP services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**7. What do you like best about OESP services?**

**8. What would you change about OESP services, if possible?**

**The following questions refer to the Department of Public Safety. The District is embarking on a comprehensive study of Public Safety Services and results from this program review survey will be considered in the study. District employees will also have the opportunity over the coming months to provide more in depth feedback through open forums.**

**9. Do you know the location of the Public Safety Office at your College? \***

- Yes
- No

**10. Do you have the Public Safety phone number programmed into your phone? \***

- Yes
- No

**11. Please rate your level of satisfaction with the parking system as it relates to staff and faculty**

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	N/A
I believe the parking system is a fair one.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I have an issue with parking,						

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	N/A
the Public Safety Department is reasonable about their enforcement of violations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I disagree with how parking is enforced for the following reasons:

**12. The Public Safety Officers on campus are visible and identifiable. \***

- Yes
- No

**13. Did you contact Public Safety last year?**

- Yes
- No

**15. I feel safe on campus.**

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	N/A
During the daytime?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
During the nighttime?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On the weekends?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**16. Please rate the following:**

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	N/A
Normally one or two officers are on duty at a time, do you feel that is adequate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Currently, none of the Public Safety Officers are armed. Do you feel this is appropriate on a college campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**17. What one improvement or service do you wish Public Safety offered.**

**The following questions refer to Emergency Management**

**18. Are you familiar with the term, 'Big Five', with regard to emergency responses on our campus? \***

- Yes
- No

**19. When we utilize the Emergency Announcement System, the loud speakers system on the campus, are you able to hear the announcement with clarity? Please rate with one star meaning "no or poorly" to five stars meaning "easily understood". \***

**20. Have you attended any college or district meeting where emergency training was offered or any of the campus crisis workshops training on your campus? \***

- Yes
- No

**21. What method of training for emergencies would you feel most comfortable with and be easiest to fit into your schedule? \***

*Choose 1*

- a. Division Meeting
- b. Hour long session at lunch time or 6-7PM
- c. Weekend session
- d. During a Flex Day activity
- Other

**22. What other suggestions or ideas do you have for bringing emergency training to our staff and faculty on your campus?**