

ESL Center Appointment Survey

Conducted Spring 2023 (n = 37)



1. Was this appointment on Zoom or in-person?

	Count	Pct
In-person	27	73.0
On Zoom	10	27.0
Number of Students	37	100.0

2. Which class did you talk about in your appointment? (Choose only one)

I focused on...	Yes
ESL 400	48.7% (18)
ESL 827	13.5% (5)
ESL 828	5.4% (2)
ESL 847	3.7% (1)
ESL 848	8.1% (3)
ESL 849	8.1% (3)
ESL 895	8.1% (3)
ESL 907	2.7% (1)
ESL 908	2.7% (1)
Number of Students	37

Note: Counts are listed in (parentheses).

3. Was the staff in the ESL Center friendly when you arrived?

	Count	Pct
Yes	37	100.0
No	0	0.0
Number of Students	37	100.0

4. Was the appointment instructor/instructional aid helpful during your most recent individual appointment?

	Count	Pct
Yes	35	97.2
No	1	2.8
Number of Students	36	100.0

5. Was this appointment useful for your English language skills?

	Count	Pct
Yes	36	97.3
No	1	2.7
Number of Students	37	100.0

6. How did you feel about the length of your appointment?

	Count	Pct
Too short	12	32.4
Just right	24	64.9
Too long	1	2.7
Number of Students	37	100.0

7. Please share if there was anything you really liked about your appointment or anything that you think we can improve.

- I had certain questions to ask. So, it worked really nice for me. It was an efficient 30 minutes.
- After meeting, I realized that I had a lot of problems, but I didn't know how to fix them, and I became even less confident.
- I felt the instructor's feedback about my progress motivated me to challenge myself in putting more effort to accomplish my reading. I am very happy with everyone I have talked to in the ESL center, I find them professional, helpful, resourceful and caring to make sure I do well in class! Thank you!
- I took independent study course and there is no level. So I want to continue to take this class to level up. Please change the rule to be able to retake the independent study courses! Thank you.
- Professor Westfold answered all my questions. She is very supportive and gives me helpful advises. I really like that I have an opportunity to have such appointments, because it is very helpful. I really like how everything is organized and I don't have really any suggestions for improvements. I would like to thank everybody and especially professor Westfold for a great support I have.
- Colleen Olle gave me a lot of information that I need.
- I am very pleased with staff flexibility; plenty of available spots for me to schedule appointments. staff very resourceful and feedback for me to continue to be motivated in continuing with my English goals. I would like to express my respect for Colleen, very professional, firm and pleasant to talk too about my personal goals in this class;
- This class was very helpful and very good. It was great to have the opportunity to talk one-on-one with the teacher so many times. There are no levels, so it would be better if I could take the course continuously.
- I really enjoyed my appointment with Professor Todd. He is a very good teacher, and I like his teaching style. What he explains helps me get more understanding of grammar and essays.
- I like the staff at the ESL Center they are very nice and I enjoyed doing the appointments from the canvas website.
- I prefer that the length of each appointment that will be 45 minutes. All of ESL Center appointments are useful for me. Thanks a lot.
- I love here. This place is really good all people are great.
- I get to hear different opinions.
- Professor Timothy is very nice and he gives me lots of good ideas. He helps me a lot with my speaking skills. Ideally enjoy our conversation.
- I need more time.
- Everything was very good. Thank you to the staff of ESL Center.
- I prefer having an in-person appointment.
- I really like the patience of the teachers. They give a very clear analysis about my writing.

- It helped a lot. Thanks!
- Very little 30 min.
- Getting suggestions and instructions help me a lot because I had no idea how to approach listening problems
- All professors and aides are kind, helpful always! Thanks to them, I feel comfortable with my learning. I appreciate it.
- Professor Todd is always friendly and he likes to make sure that I understand the meaning or guess. I feel so comfortable with him and I feel free to ask to him all the questions that I have. Thanks, professor!!
- Everything good.
- I learn a lot from the small mistakes that the professor noticed from my paper and it helped me to improve and make my paper stronger.
- There is very little time.
- I think every appointment's time is so short. If every appointment's time can add 10 minutes, it is right.
- I liked the way my professor addressed my mistakes. He also explained very well how to correct them and provided very helpful solutions.