. Please indicate which committee you are completing this form for.
Institutional Planning Committee (IPC; the Great Read)
Committee on Teaching and Learning (CTL; Professional Development)
. Rubric Instructions:
 Please select between "Present" or "Not Present/Partially Present" to indicate whether the content is present within the Program Review. Provide comments in the text box provided. Select "ACCJC Exemplary Example" if you feel this submission is an excellent response to the Program
Review prompt and should be noted as a model for accreditation purposes.
To help you complete the rubric, you may use the 2023-24 Program Review Form <u>linked here</u> .
. Select the Program you are reviewing:
Instructional Programs
~
. Student Services
▼
. Academic Support and Learning Communities
Communication Studies Center ✓
. 1. Provide a brief description of the program and how it supports the following: CSM Mission and Values Statements; CSM Statement of Solidarity; CSM's Strategic Priorities; SMCCCD's Strategic Goals; CSM Forward 2028 - Education Master Plan.
Identify any factors, including federal, state, or local initiatives, that have impacted the program and the students served.

Alignment of program description with institutional plans and mission		✓	
Identified any factors, including federal, state, or local initiatives, that have impacted the program and the students served			
. Please elaborate on any of Good program description. Howeve have had any.		o College statements and plans. Also, i	no mention of outside initiatives, but might
,	sults achieved, changes im	eview's action plan and identi plemented, plans still in progr	. ,
	Present	Not Present/Partially Present	ACCJC Exemplary Example
Description of results from previous Program Review	✓		
Improvements made to address equity gaps			
Previous goals	✓		
Results achieved	✓		
Changes implemented	✓		
Plans in progress	✓		
Notable results and outcomes	☑		
		since last program review to sor course sequences, progra	
	Present	Not Present/Partially Present	ACCJC Exemplary Example
Curriculum changes	✓		
Programmatic changes	✓		
Delivery mode changes	✓		
Teaching methodology changes			
Area Outcomes) assessmer	nt: Describe learning or area	mes) assessment/Student Se a assessment plans implement equity or delivery mode gaps	nted since last Program

• SLO/SAO: What did the assessment focus on? Was it discipline/program/service-specific or interdisciplinary/a collaboration between programs or services? Why was it prioritized (e.g., equity issue, key

explain:

	Present	Not Present/Partially Present	ACCJC Exemplary Example
nmary of SLO assessment us and prioritization	✓		
essment results	✓		
gram improvements lemented	✓		
inges	✓		
rollment across student p	opulations (statistics pro	student success, persistence, s vided for ethnicity, first-generation	
nrollment across student p nrollment), or student popu	opulations (statistics pro lation served.	vided for ethnicity, first-generation	
prollment across student populations or student populations. What has chang Analysis: What factors do	opulations (statistics pro ulation served. ed from the previous pro you feel contribute to the	vided for ethnicity, first-generation gram review? see gaps?	on, age, gender and tota
prollment across student por prollment), or student popularings: What has chang Analysis: What factors do Resources: If you were graplans to address opportun	opulations (statistics pro ulation served. ed from the previous pro you feel contribute to the anted a resource reques ity gaps: What has your	vided for ethnicity, first-generation gram review?	on, age, gender and tota the impact it had. gaps? Include
rollment across student parollment), or student popularings: What has chang analysis: What factors do Resources: If you were graph and to address opportun	opulations (statistics pro ulation served. ed from the previous pro you feel contribute to the anted a resource reques ity gaps: What has your	vided for ethnicity, first-generation gram review? se gaps? t, please note what that was and program done to address these	on, age, gender and tota the impact it had. gaps? Include
Findings: What has chang Analysis: What factors do a Resources: If you were graphans to address opportunionmation on interventions	opulations (statistics pro ulation served. ed from the previous pro you feel contribute to the anted a resource reques ity gaps: What has your implemented, any succe	gram review? see gaps? t, please note what that was and program done to address these esses in closing gaps, and ongo	on, age, gender and total the impact it had. gaps? Include ing challenges.
rollment across student prollment), or student popularings: What has chang analysis: What factors do great across to address opportunion on interventions cussion of equity data and ons to close equity gaps	opulations (statistics proulation served. ed from the previous proyou feel contribute to the anted a resource requesity gaps: What has your implemented, any succe	gram review? see gaps? t, please note what that was and program done to address these esses in closing gaps, and ongo	on, age, gender and total the impact it had. gaps? Include ing challenges.
Findings: What has chang Analysis: What factors do Resources: If you were graphans to address opportunions	opulations (statistics proulation served. ed from the previous proyou feel contribute to the anted a resource requestity gaps: What has your implemented, any succe	gram review? see gaps? t, please note what that was and program done to address these esses in closing gaps, and ongo	on, age, gender and total the impact it had. gaps? Include ing challenges.
Findings: What has changed analysis: What factors do see Resources: If you were graph and to address opportunitions on interventions to close equity gaps	opulations (statistics proulation served. ed from the previous proyou feel contribute to the anted a resource requestity gaps: What has your implemented, any succe	gram review? see gaps? t, please note what that was and program done to address these esses in closing gaps, and ongo	on, age, gender and total the impact it had. gaps? Include ing challenges.

- enrollment, and student population served across different delivery modes. Please comment on in person services/instruction vs hybrid services options/instruction vs completely online services/instruction.

- Changes since last Program Review: What has changed, in terms of gaps, since last program review?
 Analysis of gaps: What factors do you feel contribute to these gaps?
 Plans to address opportunity gaps: What has your program done to address these equity gaps? Include information on interventions implemented, any successes in closing gaps, and ongoing challenges

Present	Not Present/Partially Present	ACCJC Exemplary Example
Present	Not Present/Partially Present	ACCJC Exemplary Example

Discussion of student success data by mode of delivery	✓					
In-person vs. hybrid vs. online discussion	✓					
Analysis of gaps	✓					
Plans to address opportunity gaps	✓					
. 3c) Challenges and Opportunities: Describe any other particular challenges, opportunities, or other factors that impact the success of your program (e.g., natural or health disasters, assessing whether a degree program is meeting its learning outcomes, developing new degree programs or courses, adapting to a changing student population, keeping a flagging program alive, starting a learning community, resources, etc.).						
	Present	Not Present/Partially Present	ACCJC Exemplary Example			
Description of challenges		✓				
Description of opportunities Other factors that impacted the		✓				
success of the program		✓				
Challenges section very minimal. Could use more details.						
. 4a) Discipline-level and SLO (Student Learning Outcomes) assessment/Student Services and SAO (Service Area Outcomes) assessment for 2023-2025: Describe learning or area assessment plans for this Program Review cycle, including any activities planned to address equity or delivery mode gaps. Your summary should explain:						
 SLO/SAO: What will your assessment focus on? Is it discipline/program/service-specific or will it be interdisciplinary/a collaboration between programs or services? Why is it prioritized (e.g., equity issue, key disciplinary issue, etc.)? Assessment plan: What is the planned activity or intervention? Describe next steps and the timeline for your SLO/SAO assessment Resources for SLO/SAO assessment: What resources will you need to assess changes (i.e., PRIE support in the form of specific data, surveys, etc.)? 						
	Present	Not Present/Partially Present	ACCJC Exemplary Example			
SLO/SAO assessment focus and prioritization	✓					
Description of SLO/SAO assessment plan	✓					
Resources for SLO/SAO assessment	✓					

. 4b) Program goals: Based on your current review of your program's equity gaps, learning assessments and challenges and opportunities, identify specific goals and plans. Please note that whereas SLOs/SAOs involve assessing and measuring a specific skill or knowledge students will be able to do/understand upon successful completion of a course, program, service, and/or degree/certificate, program goals reflect overall aspects of your program or service you hope to improve.

Please note that closing equity gaps is a College-wide priority. If there are significant equity gaps in student success, persistence, satisfaction, utilization or enrollment, and student population served in your program, these should be addressed in at least one of your goals (see 3a and 3b).

For each goal, you should include: A brief description of the issue being addressed (equity gap, etc.), What actions you plan to take, what measurable outcomes you hope to achieve, a timeline, who is responsible, and what support you anticipate needing in order to achieve your goals and plans.

	Present	Not Present/Partially Present	ACCJC Exemplary Example
Meaningful and ambitious goals for program related to improvement, novation, and/or equitable student outcomes		✓	
actions			
leasurable outcomes			
ïmeline			
Person(s) responsible			
Support needed		✓	
Q28. Please elaborate on a Goals very limited. Would really li		OVE. itious goals beyond "continue to provide the	e best services in the center"
Goals very limited. Would really li	ke to see more meaningful, amb		
Goals very limited. Would really li	ke to see more meaningful, amb program's available labor market demand.	itious goals beyond "continue to provide th	l explain how the prograi
Goals very limited. Would really li	ke to see more meaningful, amb	itious goals beyond "continue to provide th	

. 5b) CE Only: Summarize student outcomes in terms of degrees and certificates. Identify areas of accomplishments and areas of concern.

	Present	Not Present/Partially Present	ACCJC Exemplary Example
Summary of student outcomes in terms of degrees and certificates			

. 5c) CE Onlv: Review and ս	pdate the program's Adv	risory Committee information. P	rovide the date of most
		the meeting (updates, changes	
	Present	Not Present/Partially Present	ACCJC Exemplary Example
Date of recent advisory committee meetings and outcomes			
. 5d) CE Only: What strategineeds and challenges of get		n your recent Advisory Committ d back to work?	ee's meetings to meet the
	Present	Not Present/Partially Present	ACCJC Exemplary Example
Strategies discussed			
		announts for the Dungary Day	a with a m(a)
. Please use this space to in	clude any additional com	ments for the Program Review	author(s).
. List any PD completed (Q2 This question was not displayed to a		servations the author provides a	about its impact.
. List any PD needs identifie	d by the author (Q3, Q4,	Q5), and the purpose provided	
This question was not displayed to	the respondent.		
. Based on the findings and author?	planning (Q3, Q4, Q5), a	re there possible PD strategies	not mentioned by the
This question was not displayed to	the respondent.		

Areas of accomplishments and concern