

**Student Services Programs**  
**For SLOs, Program Review, and Planning**  
**Fall/Spring 2012-2013**

<b>Program</b>	<b>Offices/Programs Involved</b>	<b>Student Learning Outcomes</b>
1. Outreach and Application  TEAM: Robert Hood – Team Leader Ariackna Alvarez Vivien Huynh	Admissions & Records Outreach	Students will be able to identify three of the 10 Steps for Success (during PEP).
2. Assessment, Orientation and Registration  TEAM: Ruth Miller-Team Leader Kim Lopez	Admissions & Records Assessment Orientation	Students will be able to identify 5 of the 10 steps to College Success once they have completed the college orientation.
3. Articulation and Transfer  TEAM: Soraya Sohrabi- Team Leader Sheila Lau Maria Lara	Articulation Transfer Center	Students who utilize Transfer Center and Articulation Services are able to retrieve information from ASSIST.ORG, and able to identify the Admission policies to universities.
4. Financial Aid and Financial Literacy  TEAM: Margie Carrington -Team Leader Retention Specialist Financial Aid Staff Member	Financial Aid Student Support/TRiO	Students should be able to complete a Financial Literacy Workshop to successfully define key terms such as grants, loans, work-study, scholarship, and EFC.  Students should be able to complete a FAFSA upon successful participation in a Cash For College workshop and FAFSA Tuesdays (assessed again in current cycle)
5. Counseling  TEAM: Sandra Mendez - Team Leader Nick Martin Karen Olesen	Counseling	Students will be able to clearly state their academic and/or career goal(s) and record them in a Student Educational Plan (SEP) or other appropriate document as one outcome of a counseling session.  Students will be able to identify, access, and use educational resources (electronic and otherwise) to plan and pursue their academic, career, and personal goals.  Students will be able to identify and access campus resources available to meet their individual needs and to support them as they pursue their academic, career, and personal goals.

<b>Program</b>	<b>Offices/Programs Involved</b>	<b>Student Learning Outcomes</b>
6. Career Services  TEAM: Bob Haick – Team Leader Raj Lathigara	Career Services	Students will be able to articulate the services of the Career Center.
7. Student Life and Leadership  TEAM: Victoria Worch – Team Leader Paul Roscelli ASCC President	Student Life and Government and Student Clubs	As part of the ASCC Leadership Completion Program, ASCC board members will describe in writing what they learned while attending ASCC weekly meetings and leadership workshops, organizing a Spirit Thursday event, attending a campus committee meeting, and how they mentored another board member to stay in ASCC and in school.
8. Wellness: Disability Resource Center, Psychological Services, Health Center  TEAM: Regina Blok – Team Leader Gena Rhodes w/interns Sharon Bartels	Disability Resource Center Psych Services	DRC: Disability Resource Center students will be able to complete and monitor their SEPs in Counseling, TRiO SSS and DRC.  Psychological Services: Students will gain support and skills to handle academic stress, personal issues and future plans in a positive and effective manner.  Student Health Center: The student will verbalize at least 3 ways to prevent the spread of influenza.
9. Student Support: TRiO, Beating the Odds, Veterans, EOPS / CalWORKs & CARE  TEAM: Romeo Garcia – Team Leader Lorraine Barrales-Ramirez Edith Flores	EOPS/CalWORKs SSS/TRiO Beating the Odds Social Justice Veterans	
10. Academic Support (Learning Center)  TEAM: Rita Sabbadini – Team Leader Jonathon McSwain Susan Traynor	Learning Center Tutoring	Students will evaluate their tutoring needs and use appropriate tutorial assistance.