

Cañada College •

College of San Mateo

Skyline College

GENERIC POSITION DESCRIPTION

DIRECTOR OF PUBLIC SAFETY

A Classified Supervisory Position (Exempt) Grade 193E – Salary Schedule 35

A. General Statement

The Director of Public Safety performs professional management-level work related to planning, directing, managing, and overseeing the activities and operations of the District's Public Safety Department, including law enforcement, criminal investigations, crime prevention, fire prevention, disaster responses, emergency preparedness, parking violations, general community support services, and related support services. The Director of Public Safety coordinates activities with other departments and outside agencies and provides highly responsible and complex administrative support to the Vice Chancellor of Facilities. Public contact is extensive, and involves students, staff, outside law enforcement and other agency representatives, and the general public for the purpose of providing policy and procedural enforcement. A high degree of independent judgment and creativity is required to resolve both minor and major problems that arise. Consequences of errors in judgment can impact the safety of persons and the security of property, and can also result in loss of employee time. The Director of Public Safety supervises the work of public safety department staff, other staff, and student assistants as assigned.

B. Duties & Responsibilities

The duties below are representative of the duties of the classification and are not intended to cover all of the duties performed by the incumbent(s) of any particular position. The omission of specific statements of duties does not exclude them from the position if the scope of work is similar, related, or a logical assignment to this classification.

- 1. Assumes management responsibility for all Public Safety Department services and activities
- 2. Manages the development and implementation of departmental goals, objectives, and priorities
- 3. Recommends and administers policies and procedures; establishes, within District policy, appropriate service and staffing levels
- 4. Monitors and evaluates the efficiency and effectiveness of service delivery methods and procedures and allocates resources accordingly
- 5. Assesses and monitors work load, administrative and support systems, and internal reporting relationships
- 6. Identifies opportunities for improvement
- 7. Directs and implements changes
- 8. Plans, directs, and coordinates, through subordinate level staff, the Public Safety Department's work plan; assigns projects and programmatic areas of responsibility
- 9. Reviews and evaluates work methods and procedures
- 10. Meets with key staff to identify and resolve problems

- 11. Selects, trains, motivates, and evaluates assigned personnel; provides or coordinates staff training; works with employees to correct deficiencies; implements discipline and termination procedures
- 12. Oversees and participates in the development and administration of the department budget
- 13. Approves the forecast of funds needed for staffing, equipment, materials, and supplies
- 14. Approves expenditures and implement budgetary adjustments as appropriate and necessary
- 15. Oversees the acquisition and maintenance of department equipment and vehicles
- 16. Maintains safety standards for personnel and equipment
- 17. Provides staff assistance to the Vice Chancellor of Facilities
- 18. Prepares and presents staff reports and other necessary correspondence
- 19. Attends meetings as required; represents the Public Safety Department to other departments, elected officials, and outside agencies
- 20. Coordinates assigned activities with those of other departments and outside agencies and organizations
- 21. Responds to and resolves difficult and sensitive citizen inquiries and complaints; explains, justifies, and defends department programs, policies, and activities
- 22. Negotiates and resolves sensitive and controversial issues
- 23. Participates on a variety of District committees
- 24. Serves as the District's representative to committees and community organizations concerned with improvements in law enforcement and fire services, public education, and departmental public relations
- 25. Attends and participates in professional group meetings;
- 26. Maintains awareness of new trends and developments in the field of law enforcement, crime prevention, fire suppression, fire prevention, and related support services; incorporates new developments as appropriate
- 27. Responds to and may command police and/or fire emergencies or community disasters
- 28. Performs other related duties as assigned

C. Requirements

- 1. Bachelor's degree from an accredited institution in administration of justice, political science, police science, behavioral science, business or public administration, or a closely related field
- 2. Possession of an Advanced P.O.S.T. Certificate
- 3. Ten (10) years of successful work experience of increasing responsibility in law enforcement or security services that has included at least two years of management and supervisory responsibility
- 4. Demonstrated skills in communicating effectively, constructively, sensitively and respectfully with people of diverse cultures, language groups and abilities
- 5. Skill in training, supervising, and evaluating the work of others
- 6. Demonstrated skills in oral communication, including persuasive communication and giving clear, concise instructions
- 7. Demonstrated skill in written communication
- 8. Skill in the use of a variety of computer software to compose and prepare data analysis, reports, summaries, correspondence and other materials
- 9. Possession of an American Red Cross First-Aid and Cardiopulmonary Resuscitation (CPR) certificate
- 10. Possession of a California Driver's license (or the ability to obtain one) and the ability to drive a motor vehicle to off-campus locations

OR

An equivalent combination of education and experience

D. Physical/Other Requirements

Primary functions require sufficient physical ability and mobility to work in an office setting and to participate in emergency response situations; to walk, stand, or sit for prolonged periods of time; to occasionally stoop, bend, kneel, crouch, reach, and twist; to lift, carry, push, and/or pull light to moderate amounts of weight; to operate office equipment requiring repetitive hand movement and fine coordination including use of a computer keyboard; to operate a vehicle to travel to various locations; to operate and use

specialized vehicles and equipment; and to verbally communicate to exchange information.

E. Knowledge, Skills & Abilities

- 1. Knowledge of the operations, services, and activities of a comprehensive public safety program, including law enforcement, crime prevention, fire suppression, fire prevention, emergency medical services, disaster preparedness, code enforcement, and associated programs, services, and operations
- 2. Knowledge of advanced principles and practices of program development and administration
- 3. Knowledge of law enforcement theory, principles, and practices and their application to a wide variety of services and programs including investigation and identification, patrol, traffic control, records management, care and custody of persons and property, and crime prevention
- 4. Knowledge of fire science theory, principles, and practices and their application to a wide variety of emergency service operations including fire suppression, fire prevention, fire investigation, and emergency medical response
- 5. Knowledge of the principles and practices of disaster preparedness, response, and recovery
- 6. Knowledge of operational characteristics of police and fire apparatus and equipment
- 7. Knowledge of recent court decisions and how they affect department operations
- 8. Knowledge of methods and techniques of public relations
- 9. Knowledge of pertinent federal, state, and local laws, codes, and regulations
- 10. Knowledge of law enforcement and security service resources available in San Mateo County
- 11. Skill in directing and guiding the actions and movements of others to assure safety and security in emergency, crowd control or other situations that arise
- 12. Skill in oral communication, including skill in giving clear and concise instructions and directions
- 13. Skill in setting up and maintaining detailed and confidential computer and manual records
- 14. Skill in communicating respectfully, tactfully, diplomatically and sensitively with males and females who are diverse in their age groups, cultures, language groups and abilities
- 15. Skill in using a variety of computer software to format and prepare correspondence, memoranda, reports, bulletins and other printed materials
- 16. Skill in written communication
- 17. Skill in First Aid and in Cardiopulmonary Resuscitation techniques and procedures
- 18. Skill in training, directing and evaluating the work of others
- 19. Ability to lead and to work cooperatively as part of a customer-service team

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